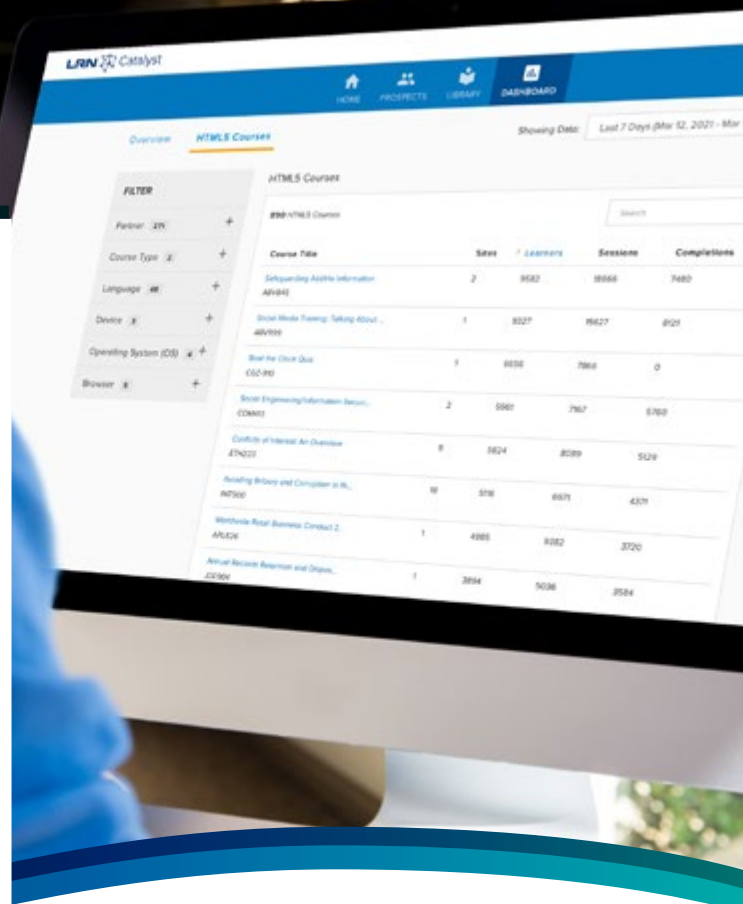


# Evaluate and Improve Your Program with Data

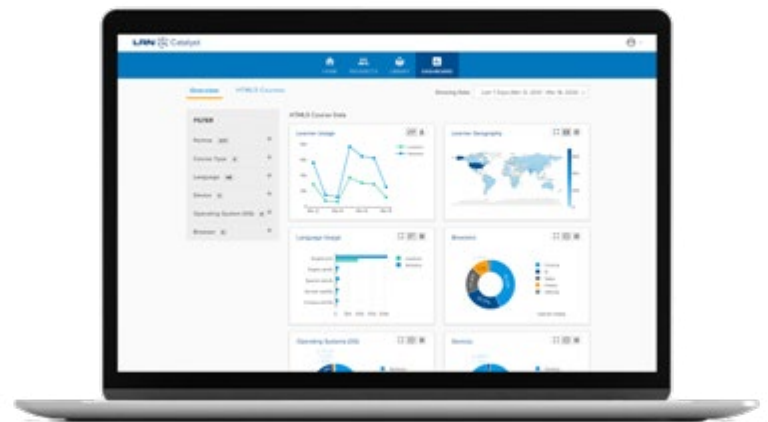
Gain insight and actionable data on the performance of your program with analytics and reporting. We provide powerful ethics and compliance program information from all aspects of your program, enabling you to report on status, spot risk areas, understand overall effectiveness, and make adjustments to reduce risk and improve impact.



## Monitor Program Status

Keep track of your program status and how campaigns are progressing and resonating at your organization. Our dashboard lets you view and compare data within specified time ranges across key data points to understand how employees are performing, as well as identify gaps and potential risks.

Compliance teams are looking for a way to measure impact of their initiatives. The Learner Usage tile correlates data with team activities—e.g. an e-mail reminder, compliance week, or a mobile device push notification. The Language Usage tile features easy ways to help determine future language needs for courses and course edits.



## Analyze Performance

Drill down and gain insight into employee activity and performance—including completions, time spent on lessons, successful and failed test-out quizzes, branching, and content interactions. You can break this data out further by employee location, department, and more to identify how certain teams and geographies are performing and identify segment-specific risks.

You can also compare knowledge check results with specific business units to proactively identify any problem areas based on business unit.



## Identify—and Eliminate—Content Gaps

With insight into course results and individual assessment question outcomes, you can easily determine which course elements need additional clarification, and which employees need further education. Admins can identify where content needs to be adjusted and incorporate knowledge checks into lessons that provide clarification in-course to fill the content gap right as it is happening.

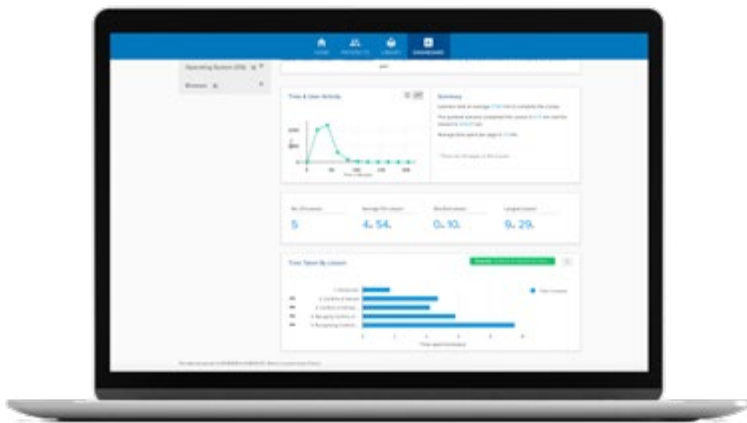
Using filters like date range and location, compliance teams can drill down their analysis of knowledge check questions to gain a better understanding of course content, where learners are struggling, and how results compare year over year.



## Reinforce Key Topics

Understand how well your employees retain E&C knowledge after time has passed by training with quizzes and comparing knowledge check and quiz results. This data provides critical information about how employees have internalized information, as well as key insights into your program's overall effectiveness and the performance of specific topics..

You can also view this data by course and by lesson, which can help your C-Suite executives understand how long it typically takes employees to complete their compliance training.



*“LRN’s Analytics feature assesses the number of retries for knowledge check questions to ensure that the questions are easily understood. If we do see a high number of retries, that means we need clearer information on a policy or procedure.”*

*– Samar Aijaz, Cognizant*

### Actionable Insights into Program Foundation:

- Completions
- Time spent in-course
- Activity type
- User demographics

### Program Impact:

- Knowledge gaps and challenges
- Commonly missed questions
- Learning retention
- Regional and language results
- Course outcomes
- Pathways and test out

### DOJ Guidelines (2020):

- Analysis and Remediation of Any Underlying Misconduct – Prior weaknesses
- Policy and Procedure – Gatekeepers

**LRN** Inspiring Principled Performance

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